

## 6.1.5 Grievances

# Complaints & Grievances

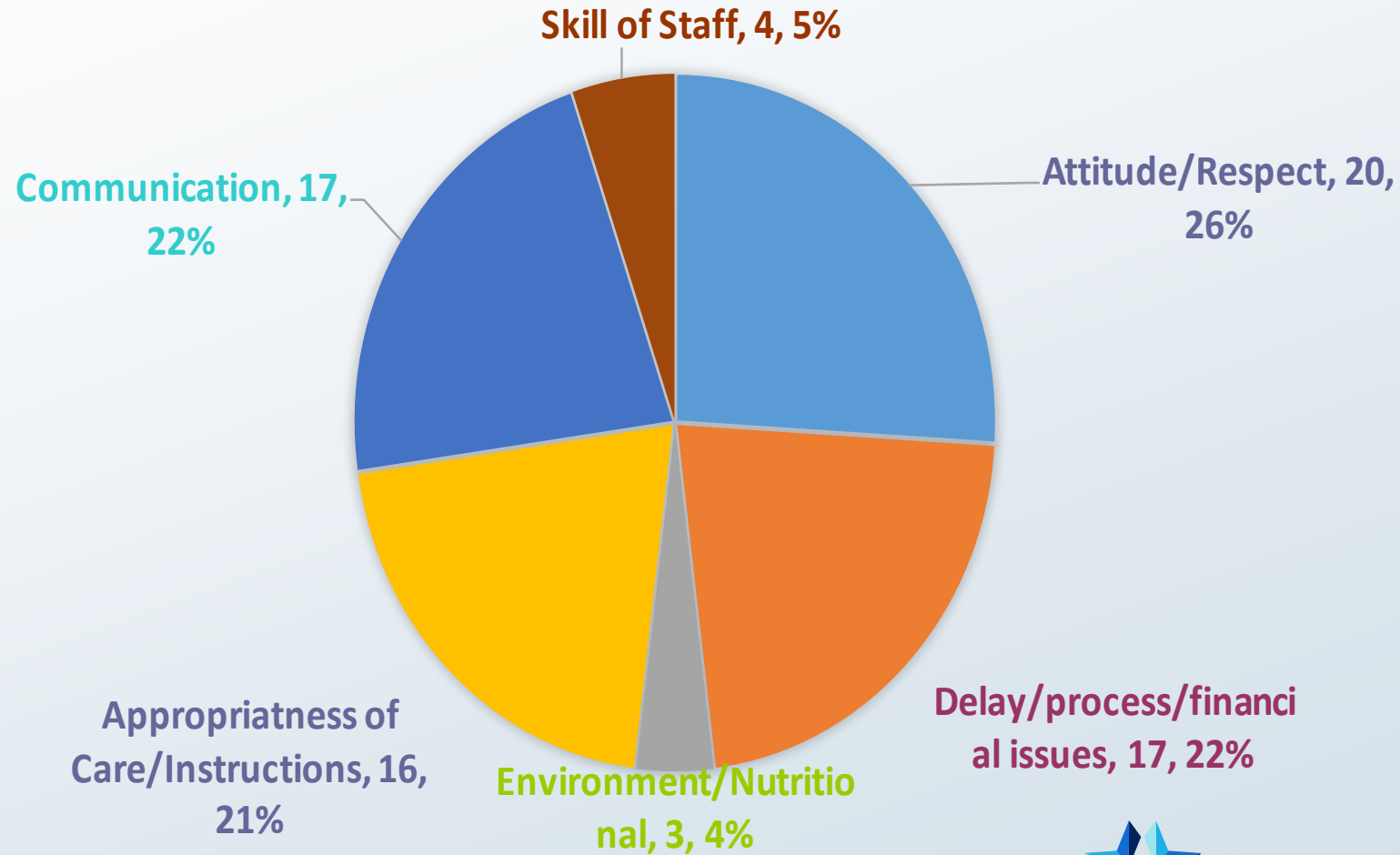
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All Grievances follow policy:

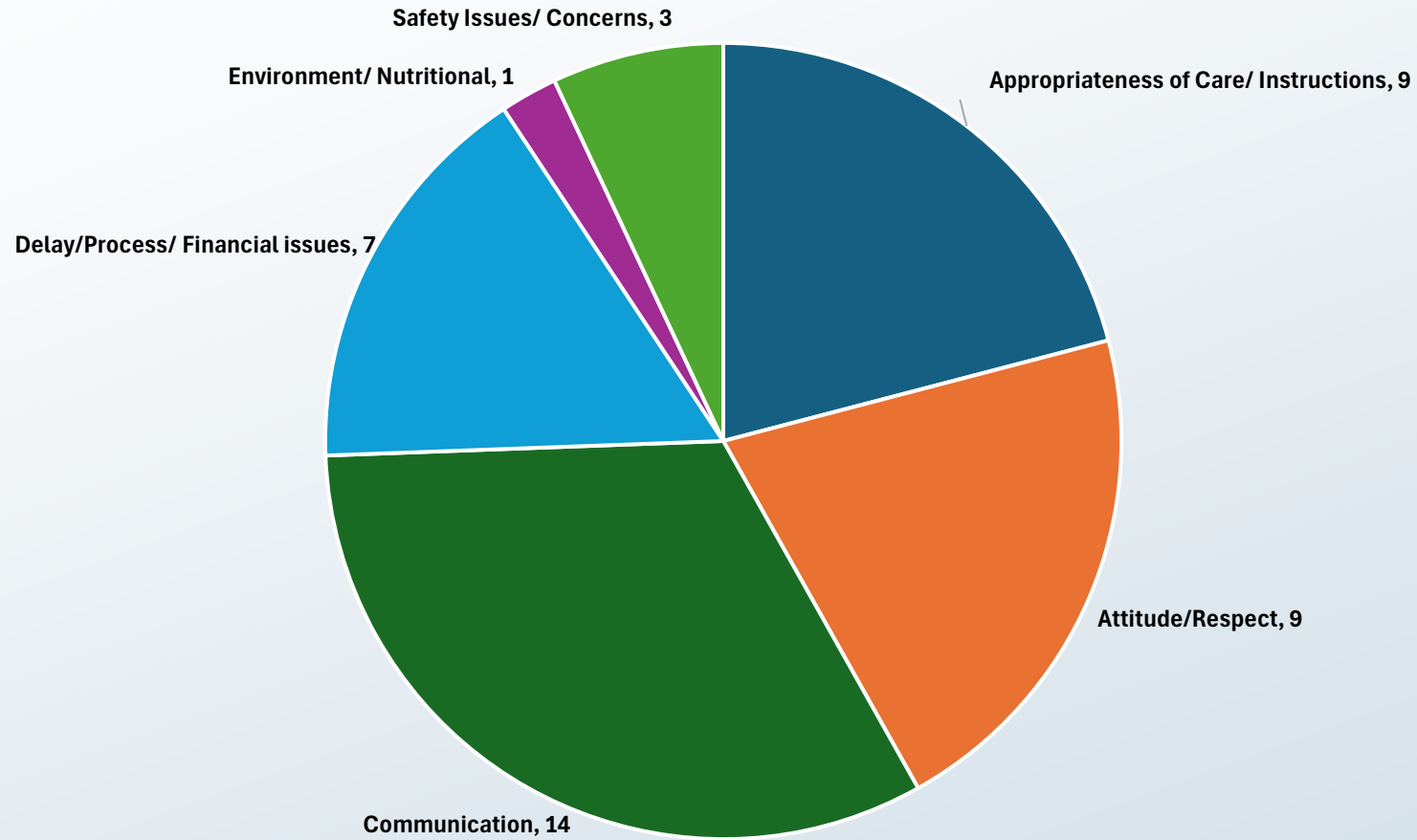
GA 001-010 Complaint/Grievance  
Management

Monthly Grievance Committee meetings  
represented by Customer Service Leader,  
Administration, Risk & Quality

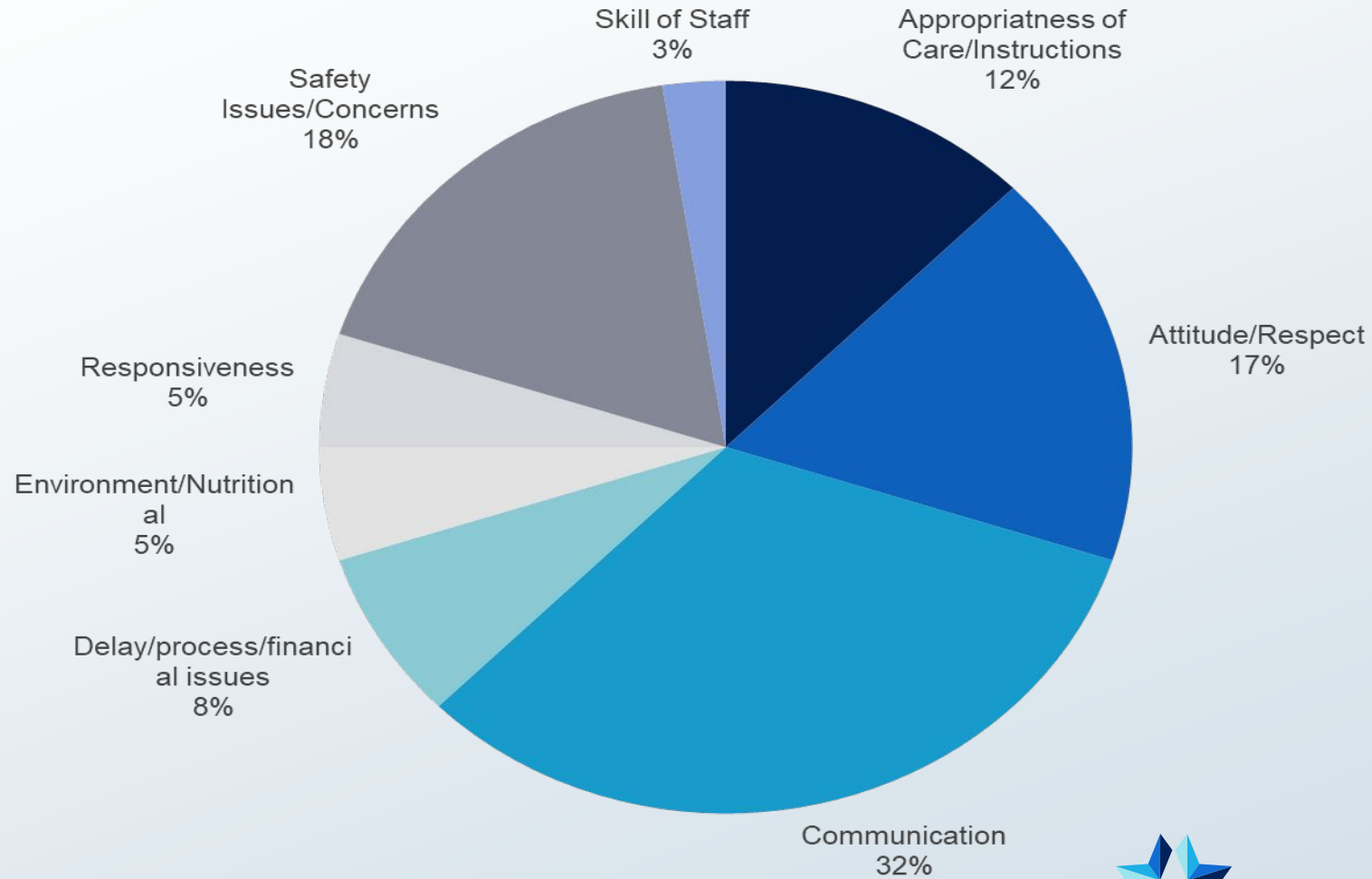
# Q2 CY 2024 BHCS CAPTURED COMPLAINTS & GRIEVANCES



# Q2 2024 BHIP CAPTURED COMPLAINTS & GRIEVANCES



# Q2 2024 BHMC CAPTURED COMPLAINTS & GRIEVANCES



# Q2 2024 BHN Captured Complaints & Grievances

