
7.1.1 JOINT COMMISSION TRIENNIAL SURVEY UPDATES

TJC Survey Process Objectives

- **Validate compliance:** TJC standards & CMS requirements
- **Meaningful assessment of risk** (both known & unknown)
- **Validate sustained compliance** if any prior CMS findings
- **Inspire & encourage** improvement through engagement & dialogue with staff, physicians & leaders
- **Assist** with journey toward becoming a highly-reliable organization providing consistently safe, high-quality care to every patient every time while also evaluating Culture of Safety

TJC Survey Roadmap

Understanding Joint Commission Accreditation

We believe all people should experience safe, high quality, and consistently excellent healthcare.

Where do standards come from?



The Centers for Medicare & Medicaid Services (CMS)

Conditions of Participation (CoPs) are requirements developed by CMS that healthcare organizations must meet to participate in federally funded healthcare.



OSHA Occupational Safety and Health Administration (OSHA)

OSHA requirements and recommendations are designed to protect employee safety. They cover several serious safety and health hazards including bloodborne pathogens and biological hazards, potential chemical and drug exposures, and other work-related hazards.



The Joint Commission

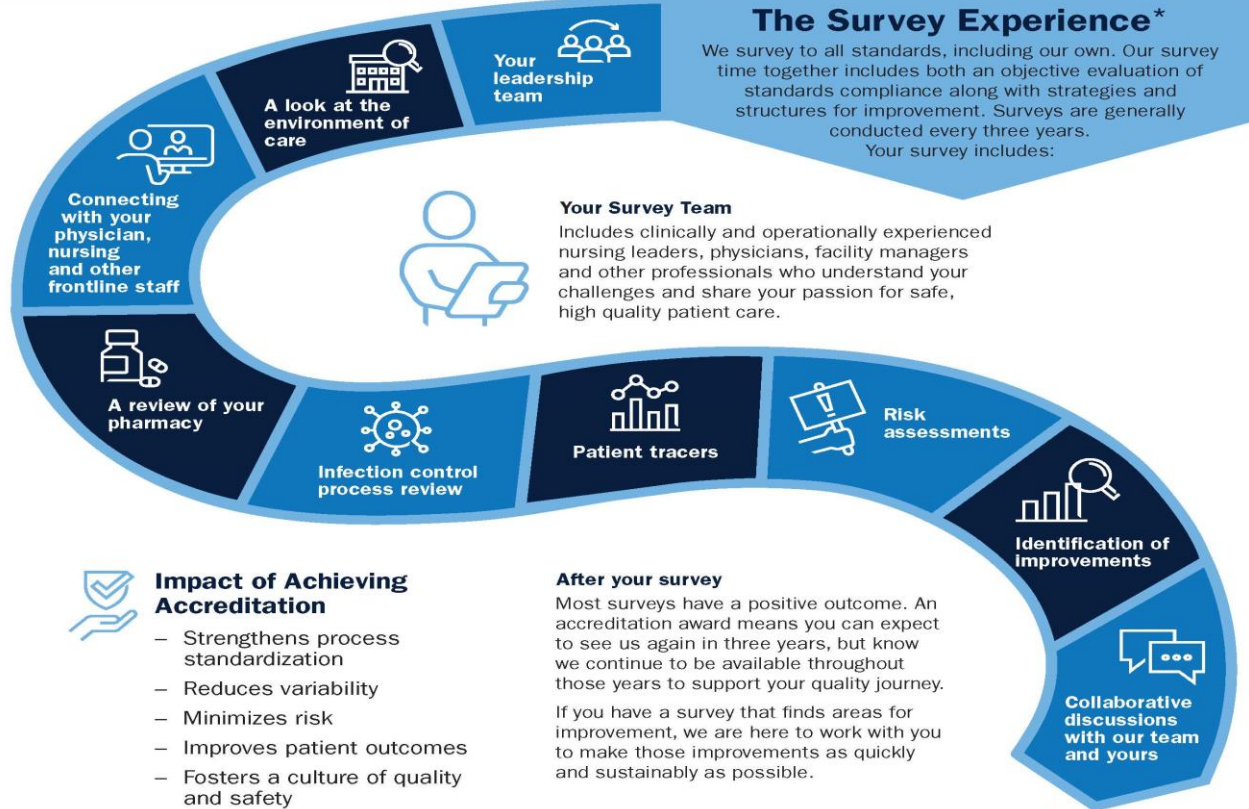
Joint Commission standards are patient centric and focus on organizational systems and processes essential to the delivery of safe, high-quality care. Standards are informed by evidence associated with structures and processes predictive of better care. They include patient rights and education, infection control, medication management, and preventing medical errors.



12/23

The Survey Experience*

We survey to all standards, including our own. Our survey time together includes both an objective evaluation of standards compliance along with strategies and structures for improvement. Surveys are generally conducted every three years. Your survey includes:



Your Survey Team

Includes clinically and operationally experienced nursing leaders, physicians, facility managers and other professionals who understand your challenges and share your passion for safe, high quality patient care.



Impact of Achieving Accreditation

- Strengthens process standardization
- Reduces variability
- Minimizes risk
- Improves patient outcomes
- Fosters a culture of quality and safety

After your survey

Most surveys have a positive outcome. An accreditation award means you can expect to see us again in three years, but know we continue to be available throughout those years to support your quality journey.

If you have a survey that finds areas for improvement, we are here to work with you to make those improvements as quickly and sustainably as possible.

* This is not a complete list of focus areas we survey. For example, additional areas include: Medical staff, credentialing & privileging, visiting off-site ambulatory sites/locations, emergency management and data sessions, etc.



TJC Survey in Numbers

- Surveyed for 273 standards
- Surveyed for 1440 EPs
- Surveyed for 12 NPSGs
- Surveyed for 3510 CoP's which includes the A-Tags under each Condition of Participation
- We had 46 surveyor days

Joint Commission Full Accreditation

BHIP

May 2024

- Full accreditation survey
 - Evidence of Compliance accepted
- 26 findings
 - 16 Life Safety/EOC
 - 10 Clinical

BHCS

Aug 2024

- Full accreditation survey
 - Evidence of Compliance submitted
- 25 findings
 - 11 Life Safety/EOC
 - 14 Clinical

Joint Commission Full Accreditation

BHMC

Aug 2024

- Full accreditation survey
 - Evidence of Compliance submitted
- 39 findings
 - 24 Life Safety/EOC
 - 15 Clinical

BHN

Sept 2024

- Full accreditation survey
 - Evidence of Compliance drafted
- 27 findings
 - 15 Life Safety/EOC
 - 12 Clinical

Joint Commission Disease Specific Certifications

BHIP

- Advanced Primary Stroke Center 2/2024

BHMC

- Advanced Comprehensive Stroke Center 9/2023

Joint Commission Disease Specific Certifications

BHN

- Advanced Total Hip & Knee Replacement 6/2024
- Stroke Rehab 4/2024
- Alzheimers Disease 3/2022

DNV (annual)

- Advanced Comprehensive Stroke Center 6/2024

BHCS

- Advanced Primary Stroke Center 9/2024