



Date: January 06, 2022
Current Meeting: January 20, 2022
Board Meeting: January 27, 2022

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation (IPTC) Board of Directors
THROUGH: President/CEO Inez P. Evans
FROM: Deputy of Governance & Audit Brian Atkinson
SUBJECT: Consideration and Approval of healthcare costs review

ACTION ITEM A – 3

RECOMMENDATION:

Review and receive Governance & Audit Report 2021-06

- Healthcare Cost Review

BACKGROUND:

The FY2021 Internal Audit Work Plan approved by the Governance and Audit Committee included a Healthcare Cost Review.

DISCUSSION:

IPTC’s Human Resources Department is responsible for managing the healthcare benefits programs and overseeing the providers and consultants. The HR Department has recently:

- Renegotiated annual agency costs with Anthem Blue Cross Blue Shield
- Bid out the clinic and wellness program contract
- Bid out the third-party healthcare broker and consultant contract
- Negotiated benefits costs and premiums with a primary bargaining unit

The overall benefits program is well-controlled. We have rated the overall risk associated with this Healthcare Costs review as “Medium.”

Our following report provides four observation that could enhance the management and delivery of IPTC employee benefits:

- Enhance the Wellness Program
- Recover Employee Healthcare Costs
- Monitor and Manage Healthcare Costs
- Continue Claims Reviews by Benefits Consultant

ALTERNATIVES:

N/A

FISCAL IMPACT:

No Fiscal Impact

DBE/XBE DECLARATION:

N/A

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action will be reviewed by the Governance & Audit Committee on January 20, 2022.