

NEAR MISS by CATEGORY													Total
	Jan	Feb	Mar	APR	May	June	July	Aug	Sept	Oct	Nov	Dec	CY20
ED / ER	0	0	0	0	0	1	1	0	0	0	0	0	3
ICU	0	0	0	0	0	0	0	0	0	0	1	1	1
ICU / PCF	0	0	1	1	0	0	2	0	0	2	3	0	3
ICU / AMOU	0	0	1	1	0	0	1	0	1	2	0	0	4
TPSF	0	0	0	0	2	1	3	0	1	1	2	0	9
IPRF / ED PSYCH	0	0	0	0	0	0	0	0	0	0	0	0	0
LAB	0	0	0	0	0	0	0	0	0	0	1	0	1
PHARM	0	0	0	0	0	0	0	0	0	0	0	0	0
RAD	0	0	0	0	0	0	0	0	0	0	1	1	1
SOS / ASC	0	0	0	0	0	0	1	0	0	1	0	0	1
PACK	0	0	0	0	0	0	0	0	0	0	0	0	0
QIR	0	0	0	0	0	0	0	0	0	0	0	0	0
PHYSICIAN	0	0	0	0	0	0	0	0	0	0	1	0	1
OTHER	0	0	0	0	0	0	2	2	0	0	0	0	5
TRANSPORTATION	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	2	2	3	3	4	2	1	5	5	3	33
3.616 + SSD	3.616	3.762	3.330	10.998	2.780	3.112	3.301	9183	3.310	3.204	3.075	9847	33055
Target = 2.3 per 1000 PD	0.00	0.00	0.66	1.16	0.36	1.29	0.87	1.21	1.26	0.65	1.04	1.52	0.84

MEDICATION VARIANCES	Jan	Feb	Mar	Q1 CY20	Apr	May	June	Q2 CY20	July	Aug	Sept	Q3 CY20	Oct	Nov	Dec	Q4 CY20	Total CY20
ED / ER	2	0	0	2	0	0	1	1	1	1	0	2	0	2		2	7
ICU	0	0	0	0	0	1	0	1	0	0	0	0	0	1		1	2
IPSF	2	2	2	6	3	0	0	3	0	0	0	0	0	0			9
IPAF / AMOU	4	2	2	8	0	2	0	2	0	2	2	4	1	1		2	16
IPSF	0	0	0	0	0	0	1	1	0	0	0	0	0	1		1	2
IPBF / ED PSYCH	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0	0
LAB	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0	0
PHARM	0	0	1	1	2	0	0	2	0	0	0	0	0	0			3
RAD	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0	0
SDS /ASC	0	0	0	0	0	1	1	2	0	2	0	2	0	1		1	5
PACU	1	0	0	1	0	0	0	0	0	0	0	0	0	0			1
OR	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0	0
PHYSICIAN	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0	0
OTHER	0	2	0	2	0	1	0	1	1	0	0	1	0	0			4
TRANSPORTATION	0	0	0	0	0	0	0	0	0	0	0	0	0	0		-	0
Totals	9	6	5	20	5	5	3	13	2	5	2	9	1	6	-	-	42

[illegible]

SURGERY RELATED ISSUES	Jan	Feb	Mar	Q1 Total	Apr	May	June	Q2 Total	July	Aug	Sept	Q3 Total	Oct	Nov	Dec	Q4 Total	Total
Consent Issue	0	0	0	0	2	0	0	2	0	0	0	0	0	2	0	0	6
Sponge/Needle/Instrument Issues	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0	0	2
Sterile field contaminated	0	1	0	1	0	0	1	1	0	0	0	0	0	0	0	0	3
Surgery Delay	2	2	0	4	0	0	0	0	0	1	0	1	0	0	0	0	6
Surgey/Procedure Canceled	0	5	0	5	1	1	1	3	0	1	1	2	0	1	1	1	11
Unplanned complication	0	0	0	0	0	0	0	0	0	1	0	0	2	0	0	0	3
Unplanned Return to OR	1	4	1	6	1	2	5	8	0	0	4	4	4	4	0	4	22
Anesthesia Complication	0	0	0	0	1	0	0	1	1	0	0	0	1	0	0	0	3
Puncture or laceration	0	0	0	0	0	0	0	0	1	2	2	0	1	0	0	0	5
Surgical Count	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	2
Retained Foreign Body	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Surgeries	592	524	421	1537	152	410	581	1143	369	400	562	1331	527	453	438	1418	
Percent Issues	1.0%	0.25%	0.21%	0.14%	1.3%	1.5%	2.8%	1.9%	1.4%	1.5%	1.1%	1.3%	1.0%	1.1%	0.9%	0.1018%	
Total	6	11	3	20	3	2	11	16	1	2	2	5	6	4	1	1	75

SECURITY		Jan	Feb	Mar	APR 15 01	Apr	May	June	JULY 15 01	July	Aug	Sept	OCT 15 01	Oct	Nov	Dec	NOV 15 01	Total CY20
ED/TER		5	2	3	10	5	12	14	31	15	16	22	53	17	18			325
EDU		0	0	1	3	0	0	0	2	2	3	5	5	0	0			21
IPSP		11	15	11	37	7	23	16	46	16	16	18	50	7	6			13
IPAF/AMOU		41	16	14	71	5	17	15	37	13	17	14	44	18	9			27
IPSE		3	3	7	16	11	3	16	11	10	12	25	27	7	74			74
IPRF/ED PSYCH		2	8	10	20	24	15	19	88	19	34	31	84	30	26			56
LAB		0	0	0	0	0	0	0	0	0	0	1	1	0	0			0
PHARM		0	0	0	0	0	0	0	0	0	0	0	2	0	0			2
RAD		0	1	0	1	0	1	1	2	0	1	0	1	0	0			0
ROB/JASC		0	0	0	0	0	0	0	0	0	0	0	0	0	0			0
PACU		0	0	0	0	0	0	0	0	0	0	0	0	0	0			0
OR		0	1	0	1	0	0	0	0	0	0	0	2	0	0			2
PHYSICIAN		0	0	0	0	0	0	0	0	0	0	0	0	0	0			0
OTHER		0	0	0	0	2	5	3	10	1	1	1	3	0	3			3
TRANSPORTATION		0	0	0	0	0	0	0	0	0	0	0	0	0	0			0
TOTALS		64	48	46	159	47	84	71	202	67	97	80	244	71	51	-		122

SAFETY	Jan	Feb	Mar	Q1 Total	Apr	May	June	Q2 Total	July	Aug	Sept	Q3 Total	Oct	Nov	Dec	Q4 Total	Total CY20
Biohazard Exposure	0	0	0	0	1	0	0	1	1	0	0	1	0	1	0	1	2
Elevator Entrapment	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	1
Code Red	0	1	1	2	0	0	0	0	0	0	1	1	1	1	0	0	3
Safety Hazard	2	4	7	13	6	7	5	18	6	4	1	11	7	0	0	0	42
Sharp Exposure	1	0	0	1	2	1	1	4	1	1	0	2	2	0	0	0	7
Electrical Hazard	0	0	0	0	0	1	1	2	0	0	0	0	0	0	0	0	2
False Alarm	0	0	0	0	0	1	0	1	0	0	1	1	0	0	0	0	2
Totals	3	5	8	16	8	11	7	26	8	6	3	17	9	7	-	16	59

CY 2020 Inpatient / NDNQI Falls	Total CY19	Inpatient Fall RateTar get (10% reductio n from CY19)	Jan	Feb	Mar	1st Qtr
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ICU - 2nd. Floor	0		0	0	0	0
PD+SSD	2735		212	175	183	570
ICU Rate	0.00	0.00	0.00	0.00	0.00	0.00
# of Falls with Injury	0		0		0	0
Rate of FALLS with Injury	0		0	0	0	0
# of Falls with Injury w/ severity rate > 3	0		0	0	0	0
Rate of FALLS with severity rate >3	0		0	0	0	0

IP3F	16		1	0	1	2
PD+SSD	8080		652	699	690	2041
3rd. Floor Rate	1.98	1.78	1.53	0.00	1.45	0.98
# of Falls with Injury	0		0	0	0	0
Rate of Falls with Injury	0		0	0	0	0
# of Falls with Injury w/ severity rate > 3	0		0	0	0	0
Rate of FALLS with severity rate >3	0		0	0	0	0

IP4F	30		3	6	2	11
PD+SSD	11752		1,136	1,063	847	3046
4th. Floor Rate	2.55	2.30	2.64	5.64	2.36	3.61
# of Falls with Injury	6		1	3	1	5
Rate of Falls with Injury	0.51		0.88	2.82	1.18	1.64
# of Falls with Injury w/ severity rate > 3	3		1	3	1	5
Rate of FALLS with severity rate >3	0.26		0.88	2.82	1.18	1.64

IP5F	16		0	1	1	2
PD+SSD	8318		764	667	608	2039
5th Floor Rate	1.92	1.73	0.00	1.50	1.64	0.98

# of Falls with Injury	1		0	1	0	1
Rate of Falls with Injury	0.12		0	1.50	0	0.49
# with Injury w/ severity rate > 3	0		0	0	0	0
Rate with severity rate >3	0		0	0	0	0

Total Inpatient Falls	101	Inpatient Fall Rate Target (10% reduction from CY19)	4	7	4	15
Total Falls with Injury	21		1	4	1	6
Total PD + SSD	43309		2764	2604	2328	7696
Inpatient Fall Rate	2.33	2.10	1.45	2.69	1.72	1.95

Apr	May	June	2nd Qtr	July	Aug	Sept	3rd Qtr	Oct	Nov
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0	0	0	0	0	0	1	1	0	0
198	151	160	509	254	193	167	614	245	168
0.00	0.00	0.00	0.00	0.00	0.00	5.99	1.63	0.00	0.00
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0

1	1	0	2	2	1	0	3	1	2
499	490	607	1596	686	623	547	1856	482	604
2.00	2.04	0.00	1.25	2.92	1.61	0.00	1.62	2.07	3.31
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0

2	2	3	7	4	0	3	7	1	3
532	828	770	2130	865	700	756	2321	850	772
3.76	2.42	3.90	3.29	4.62	0.00	3.97	3.02	1.18	3.89
1	1	1	3	0	0	0	0	1	1
2	1.21	1.30	1.41	0	0	0	0	1	1
1	1	1	3	0	0	0	0	1	1
1.88	1.21	1.30	1.41	0	0	0	0	1.18	1.30

2	0	1	3	2	1	2	5	1	1
618	633	666	1917	886	757	734	2377	717	688
3.24	0.00	1.50	1.56	2.26	1.32	2.72	2.10	1.39	1.45

1	0	1	2	3	0	0	3	0	1
1.62	0	1.50	1.04	3.39	0	0	1.26	0	1.45
0	0	1	1	2	0	0	2	0	0
0	0	1.50	0.52	2.26	0	0	0.84	0	0

5	3	4	12	8	2	6	16	3	6
2	1	2	5	3	0	0	3	1	2
1847	2102	2203	6152	2,691	2,273	2,204	7168	2294	2232
2.71	1.43	1.82	1.95	2.97	0.88	2.72	2.23	1.31	2.69

Dec	4th Qtr	Total CY20
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0	0	1
234	647	2340
0.00	0.00	0.43
0	0	0
0	0	0
0	0	0
0	0	0

2	5	12
572	1658	7151
3.50	3.02	1.68
0	0	0
0	0	0
0	0	0
0	0	0

3	7	32
788	2410	9907
3.81	2.90	3.23
0	2	10
0	0.83	1.01
0	2	10
0	0.83	1.01

2	4	14
748	2153	8486
2.67	1.86	1.65

0	1	7
0	0.46	0.82
0	0	3
0	0	0.35

7	16	59
0	3	17
2342	6868	27884
2.99	2.33	2.12

CY 2020 Inpatient / NDNQI Falls	Total CY19	Inpatient Fall RateTarget (10% reduction from CY19)	Jan
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ICU - 2nd. Floor	0		0
PD+SSD	2735		212
ICU Rate	0.00	0.00	0.00
# of Falls with Injury	0		0
Rate of FALLS with Injury	0		0
# of Falls with Injury w/ severity rate > 3	0		0
Rate of FALLS with severity rate >3	0		0

IP3F	16		1
PD+SSD	8080		652
3rd. Floor Rate	1.98	1.78	1.53
# of Falls with Injury	0		0
Rate of Falls with Injury	0		0
# of Falls with Injury w/ severity rate > 3	0		0
Rate of FALLS with severity rate >3	0		0

IP4F	30		3
PD+SSD	11752		1,136
4th. Floor Rate	2.55	2.30	2.64
# of Falls with Injury	6		1
Rate of Falls with Injury	0.51		0.88
# of Falls with Injury w/ severity rate > 3	3		1
Rate of FALLS with severity rate >3	0.26		0.88

IP5F	16		0
PD+SSD	8318		764
5th Floor Rate	1.92	1.73	0.00
# of Falls with Injury	1		0
Rate of Falls with Injury	0.12		0
# with Injury w/ severity rate > 3	0		0
Rate with severity rate >3	0		0

IP6F	39		7
PD+SSD	12799		1,052
6th Floor Rate	3.05	2.74	6.65
# of Falls with Injury	14		0
Rate of Falls with Injury	1.09		0
# of Falls with Injury w/ severity rate > 3	7		0

Rate of FALLS with severity rate >3	0.55		0
Total Inpatient Falls	101	Inpatient Fall RateTarget (10% reduction from CY19)	11
Total Falls with Injury	21		1
Total PD + SSD	30885		3816
Inpatient Fall Rate	2.01	1.81	2.88

Ancillary / Outpatient Falls	Total CY19		Jan
ED / ER	16		0
PSYCH ED	3		0
SDS	1		0
OR	0		0
INFUSION CTR	0		0
OUT PT DEPT	0		0
RADIOLOGY	1		0
CARDIO-PUL	0		0
PHY THERAPY	1		0
WOUND CARE CTR	0		0
OSC	0		0
OTHER AREA	0		0
Total	22		0
APD	79485		7,098
Rate per 1000 APD	0.28		0.00

Feb	Mar	1st Qtr	Apr	May	June	2nd Qtr	July	Aug	Sept
0	0	0	0	0	0	0	0	0	1
175	183	570	198	151	160	509	254	193	167
0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	5.99
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0	1	2	1	1	0	2	2	1	0
699	690	2041	499	490	607	1596	686	623	547
0.00	1.45	0.98	2.00	2.04	0.00	1.25	2.92	1.61	0.00
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
6	2	11	2	2	3	7	4	0	3
1,063	847	3046	532	828	770	2130	865	700	756
5.64	2.36	3.61	3.76	2.42	3.90	3.29	4.62	0.00	3.97
3	1	5	1	1	1	3	0	0	0
2.82	1.18	1.64	1.88	1.21	1.30	1.41	0	0	0
3	1	5	1	1	1	3	0	0	0
2.82	1.18	1.64	1.88	1.21	1.30	1.41	0	0	0
1	1	2	2	0	1	3	2	1	2
667	608	2039	618	633	666	1917	886	757	734
1.50	1.64	0.98	3.24	0.00	1.50	1.56	2.26	1.32	2.72
1	0	1	1	0	1	2	3	0	0
1.50	0	0.49	1.62	0	1.50	1.04	3.39	0	0
0		0	0	0	1	1	2	0	0
0	0	0	0	0	1.50	0.52	2.26	0	0
0	6	13	1	3	2	6	1	4	2
1,159	1,002	3213	933	1,010	1,098	3041	619	931	869
0.00	5.99	4.05	1.07	2.97	1.82	1.97	1.62	4.30	2.30
0	2	2	0	2	0	2	0	0	1
0	2.00	0.62	0	1.98	0	0.66	0	0	1.15
0	2	2	0	2	0	2	0	0	1

0	2.00	0.62	0	1.98	0	0.66	0	0	1.15
7	10	28	6	6	6	18	9	6	8
4	3	8	2	3	2	7	3	0	1
3763	3330	10909	2780	3112	3301	9193	3,310	3,204	3,073
1.86	3.00	2.57	2.16	1.93	1.82	1.96	2.72	1.87	2.60

Feb	Mar	1st Qtr	Apr	May	June	2nd Qtr	July	Aug	Sept
0	1	1	1	0	0	1	1	1	0
0	0	0	0	1	0	1	0	0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0	1	1	0	0	0	0	0	0	0
0	0	0	0	0	1	1	0	0	0
1	0	1	0	0	0	0	0	0	0
0	0	0	0	0	1	1	0	0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	3	0	0	3	0	1	0
1	2	3	4	1	2	7	1	2	0
7,057	6,008	20163	4,112	5,175	6,021	15308	5,525	5,344	5,592
0.14	0.33	0.15	0.97	0.19	0.33	0.46	0.18	0.37	0.00

3rd Qtr	Oct	Nov	Dec	4th Qtr	Total CY20
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1	0	0	0	0	1
614	245	168	234	647	2340
1.63	0.00	0.00	0.00	0.00	0.43
0	0	0	0	0	0
0	0	0	0	0	0
0	0	0	0	0	0
0	0	0	0	0	0

3	1	2	2	5	12
1856	482	604	572	1658	7151
1.62	2.07	3.31	3.50	3.02	1.68
0	0	0	0	0	0
0	0	0	0	0	0
0	0	0	0	0	0
0	0	0	0	0	0

7	1	3	3	7	32
2321	850	772	788	2410	9907
3.02	1.18	3.89	3.81	2.90	3.23
0	1	1	0	2	10
0	1	1	0	0.83	1.01
0	1	1	0	2	10
0	1.18	1.30	0	0.83	1.01

5	1	1	2	4	14
2377	717	688	748	2153	8486
2.10	1.39	1.45	2.67	1.86	1.65
3	0	1	0	1	7
1.26	0	1.45	0	0.46	0.82
2	0	0	0	0	3
0.84	0	0	0	0	0.35

7	2	0	0	2	28
2419	998	889	862	2749	11422
2.89	2.00	0.00	0.00	0.73	2.45
1	0	0	0	0	5
0.41	0	0	0	0	0.44
1	0	0	0	0	5

0.41	0	0	0	0	0.44
23	5	6	7	18	87
4	1	2	0	3	22
9587	3292	3121	3204	9617	39306
2.40	1.52	1.92	2.18	1.87	2.21

3rd Qtr	Oct	Nov	Dec	4th Qtr	Total CY 20
2	1	3	1	5	6
0	0	0	0	0	1
0	0	0	0	0	0
0	0	0	0	0	0
0	0	0	0	0	0
0	0	0	0	0	1
0	0	0	0	0	1
0	0	0	0	0	1
0	0	0	1	1	2
0	0	0	0	0	0
0	0	0	0	0	0
1	1	0	0	1	5
3	2	3	2	7	20
16461	5,769	5,565	0	11334	63266
0.18	0.35	0.54	0	0.62	0.32

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RISK MANAGEMENT QUARTERLY REPORT QUARTER 1

Occurrence Category CY20	Q1	%
Patient Care Issues	311	51%
Security	159	26%
Falls	34	6%
Surgery Issues	21	3%
Medication Issues	20	3%
Safety	16	3%
Delay	14	2%
Skin & Wound	11	1%
HIPAA	7	1%
Lab	7	1%
Adverse Drug Reactions	6	1%
Infection Issues	4	1%
Patient ID	1	0%
Grand Total	611	100%

OCCURRENCE CATEGORY CY20:

Total number of reported incident reports increased by 11% from the prior quarter. Categorized by risk severity we had a total of 537 Level 1, 52 Level 2, 19 Level 3, and 3 Level 4 incidents reported and investigated.

Inpatient Falls by Category CY20	Q1
Found on floor	14
While ambulating	4
Slip	3
Patient States	3
From Toilet	2
From Bed	1
Trip	1
Grand Total	28

INPATIENT FALLS BY CATEGORY CY20:

We had an increase of 22% in inpatient falls. 50% of falls for Q1 were patients found on the floor. Out of the 28 falls 13 were in the Behavioral Health Unit and 11 were in PCU.

OB DELIVERY CY20	Q1
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OB DELIVERY CY20:

HAPIs CY20	Q1
Deep Tissue Injury	2
Decubitus - Stage II	1
Grand Total	3

HAPIS CY20:

There was a total of 3 HAPIs reported for Q1 FY 2020. This represents a 25% decrease from the previous quarter.

RISK MANAGEMENT QUARTERLY REPORT QUARTER 1

MEDICATION VARIANCES CY20	Q1
Control Drug Discrepancy-count	4
Omitted dose	3
Control Drug Diversion/Suspicion	2
Unordered Drug	2
Other	2
Hoarding Medications For Later Use	1
Wrong Concentration	1
Improper Monitoring	1
Extra Dose	1
Wrong frequency or rate	1
Pyxis Count Discrepancy	1
Pyxis Miss Fill	1
Grand Total	20

MEDICATION VARIANCES CY20:

Control substance diversion suspicion was reported to the proper state and federal authorities.

ADR CY20	Q1
Allergy	4
Cardiopulmonary	2
Grand Total	6

ADR CY20:

No significant trends identified.

SURGERY RELATED ISSUES CY20	Q1
Unplanned Return to OR	6
Surgery/Procedure Cancelled	5
Surgical Complication	3
Sponge/Needle/Instrument Issues	2
Consent Issues	2
Surgery Delay	2
Sterile field contaminated	1
Grand Total	21

SURGERY RELATED ISSUES CY20:

Cancelled Surgeries and Unplanned Return to ORs are tracked and trend by Quality. There has been a decrease of 5% in surgical issues compared to last quarter.

SECURITY CY20	Q1
Code Assist	93
Code Elopement	14
Aggressive behavior	13
Security Presence Requested	12
Contraband	11
Property Damaged/Missing	8
Assault/Battery	3
Security Transport	2
Access control	1
Trespass	1
Threat of violence	1
Grand Total	159

SECURITY CY20:

RISK MANAGEMENT QUARTERLY REPORT QUARTER 1

SAFETY CY20	Q1
Safety Hazard	13
Code Red	2
Sharps Exposure	1
Grand Total	16

SAFETY CY20:

REGIONAL RISK MANAGEMENT SECTION : (MAY INCLUDE PERFORMANCE IMPROVEMENT INITIATIVES , SERIOUS INCIDENTS, AHCA ANNUAL REPORTABLE EVENTS, CODE 15 REPORTS, AND/OR INTENSE ANALYSIS/RCA's COMPLETED, ETC.)

Two AHCA Annual reportable event occurred during Q1 CY 2020.

No Code 15 event was reported for Q1 CY 2020.

RISK MANAGEMENT QUARTERLY REPORT QUARTER 2

Occurrence Category CY20	Q2	%
Patient Care Issues	267	44%
Security	202	33%
Safety	26	4%
Falls	26	4%
Surgery Issues	22	4%
Delay	18	3%
Medication Variance	13	2%
Lab	12	2%
Skin & Wound	8	1%
Adverse Drug Reaction	4	1%
Patient ID	2	0%
HIPAA PHI	2	0%
Infection Control	2	0%
Grand Total	604	100%

OCCURRENCE CATEGORY CY20:

The total number of reported incidents decreased by 1.1% compared to last quarter. Categorized by risk severity we had a total of 551 level 1, 36 level 2, and 17 level 3 incidents reported and investigated.

Inpatient Falls by Category CY20	Q2
Found on floor	7
Slip	2
While ambulating	2
From chair	2
From Bed	1
Patient States	1
From Bedside Commode	1
From Toilet	1
From equipment, i.e. stretcher, table, etc.	1
Grand Total	18

INPATIENT FALLS BY CATEGORY CY20:

We had a decrease of 35% in inpatient falls. There were 7 falls with injury out of a total of 18 falls for the quarter. Out of those 7 falls, 6 of them were level 3 or greater.

OB DELIVERY CY20	Q2
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OB DELIVERY CY20:

HAPIs CY20	Q2
Decubitus - Stage II	1
Deep Tissue Injury	2
Grand Total	3

HAPIS CY20:

There were no changes in the number of HAPI events compared to Q1.

RISK MANAGEMENT QUARTERLY REPORT QUARTER 2

MEDICATION VARIANCES CY20	Q2
Pyxis Count Discrepancy	4
Prescriber Error	3
Wrong Drug or IV Fluid	1
Hoarding Medications For Later Use	1
Unsecured Medication	1
Omitted dose	1
Extra Dose	1
Other	1
Grand Total	13

MEDICATION VARIANCES CY20:

Control substance diversion suspicion was reported to the proper state and federal authorities.

ADR CY20	Q2
Allergy	2
Dermatological	1
Miscellaneous	1
Grand Total	4

ADR CY20:

No significant trends identified.

SURGERY RELATED ISSUES CY20	Q2
Unplanned Return to OR	8
Surgical Complication	5
Surgery/Procedure Cancelled	3
Consent Issues	2
Sterile field contaminated	1
Puncture or Laceration	1
Anesthesia Complication	1
Sponge/Needle/Instrument Issues	1
Grand Total	22

SURGERY RELATED ISSUES CY20:

Cancelled Surgeries and Unplanned Return to ORs are tracked and trend by Quality. There has been an increase of 4.7% in surgical issues compared to last quarter.

SECURITY CY20	Q2
Security Presence Requested	104
Code Assist	37
Aggressive behavior	24
Contraband	13
Property Damaged/Missing	9
Code Elopement	5
Verbal Abuse	3
Trespass	2
Assault/Battery	2
Threat of violence	1
Security Transport	1
Access control	1
Grand Total	202

SECURITY CY20:

For Q2, security presence required is a new HAS sub category introduced. Security Presence Required events precede calling code assist events.

SAFETY CY20	Q2
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RISK MANAGEMENT QUARTERLY REPORT QUARTER 2

Safety Hazard	18
Sharps Exposure	4
Electrical Hazard	2
Biohazard Exposure	1
False Alarm	1
Grand Total	26

SAFETY CY20:

There has been a 15% increase in safety events compared to last quarter.

REGIONAL RISK MANAGEMENT SECTION : (MAY INCLUDE PERFORMANCE IMPROVEMENT INITIATIVES , SERIOUS INCIDENTS, AHCA ANNUAL REPORTABLE EVENTS, CODE 15 REPORTS, AND/OR INTENSE ANALYSIS/RCA's COMPLETED, ETC.)

No AHCA Reportable Annual events for Q2 2020.

No Code 15 Reportable events for Q2 2020.

RISK MANAGEMENT QUARTERLY REPORT QUARTER 3

Occurrence Category CY20	Q3	%
Patient Care Issues	356	45%
Security	268	34%
Delay	39	5%
Falls	30	4%
Safety	22	3%
Surgery Issues	16	2%
Adverse Drug Reaction	12	2%
Lab	11	1%
Medication Variance	10	1%
Skin & Wound	9	1%
Infection Control	8	1%
Patient ID	4	1%
HIPAA PHI	3	0%
Patient Rights	1	0%
Grand Total	789	100%

OCCURRENCE CATEGORY CY20:

The total number of reported incidents increased by 30% compared to last quarter. Categorized by risk severity we had a total of 701 level 1, 68 level 2, and 19 level 3 and 1 level 4 incidents reported and investigated. The increase in incident reporting signifies a proactive risk management program.

Inpatient Falls by Category CY20	Q3
Found on floor	7
From Bed	5
Patient States	4
While ambulating	3
Slip	1
From Toilet	1
Eased to floor by employee	1
From Bedside Commode	1
Grand Total	23

INPATIENT FALLS BY CATEGORY CY20:

We had a increase of 27% in inpatient falls. There were 3 falls with injury out of a total of 23 falls for the quarter. Out of those 3 falls, 1 of them were level 4 or greater.

HAPIs CY20	Q3
Decubitus - Stage II	3
Grand Total	3

HAPIS CY20:

There were no changes in the number of HAPI events compared to Q2.

RISK MANAGEMENT QUARTERLY REPORT QUARTER 3

MEDICATION VARIANCES CY20	Q3
Control Drug Discrepancy-count	1
Control Drug Diversion/Suspicion	1
CPOE issue	1
Hoarding Medications For Later Use	1
Omitted dose	1
Other	1
Prescriber Error	1
Scan Failed	1
Unordered Drug	1
Wrong Drug or IV Fluid	1
Grand Total	10

MEDICATION VARIANCES CY20:

No significant trends identified.

ADR CY20	Q3
Allergy	9
Cardiopulmonary	1
Dermatological	1
Miscellaneous	1
Grand Total	12

ADR CY20:

No significant trends identified.

SURGERY RELATED ISSUES CY20	Q3
Surgical Complication	4
Unplanned Return to OR	4
Surgery/Procedure Cancelled	2
Surgical Count	2
Surgery Delay	2
Consent Issues	1
Anesthesia Complication	1
Grand Total	16

SURGERY RELATED ISSUES CY20:

Cancelled Surgeries and Unplanned Return to ORs are tracked and trend by Quality.

SECURITY CY20	Q3
Security Presence Requested	133
Code Assist	78
Aggressive behavior	19
Contraband	12
Property Damaged/Missing	8
Assault/Battery	4
Code Strong	3
Threat of violence	3
Code Elopement	3
Verbal Abuse	2
Vehicle Accident	1
Trespass	1
Criminal Event	1
Grand Total	268

SECURITY CY20:

For Q3, security presence required is a new HAS sub category introduced. Security Presence Required events preceded calling code assist events.

RISK MANAGEMENT QUARTERLY REPORT QUARTER 3

SAFETY CY20	Q3
Safety Hazard	15
Sharps Exposure	2
False Alarm	2
Code Red	1
Biohazard Exposure	1
Elevator entrapment	1
Grand Total	22

SAFETY CY20:

There has been a 15% decrease in safety events compared to last quarter.

REGIONAL RISK MANAGEMENT SECTION : (MAY INCLUDE PERFORMANCE IMPROVEMENT INITIATIVES , SERIOUS INCIDENTS, AHCA ANNUAL REPORTABLE EVENTS, CODE 15 REPORTS, AND/OR INTENSE ANALYSIS/RCA's COMPLETED, ETC.)

No AHCA Reportable Annual events for Q3 2020.

No Code 15 Reportable events for Q3 2020.

RISK MANAGEMENT QUARTERLY REPORT QUARTER 4

Occurrence Category CY20	Q4	%
Patient Care Issues	301	43%
Security	240	34%
Falls	31	4%
Delay	28	4%
Surgery Issues	26	4%
Safety	19	3%
Skin & Wound	10	1%
Lab	10	1%
Medication Variance	10	1%
Infection Control	8	1%
Adverse Drug Reaction	6	1%
Patient ID	5	1%
HIPAA PHI	2	0.3%
Patient Rights	1	0.1%
Grand Total	697	100%

OCCURRENCE CATEGORY CY20:

The total number of reported incidents decreased by 12% compared to last quarter. Categorized by risk severity, we had a total of 618 at level 1, 61 at level 2, and 18 at level 3 and 0 at level 4 incidents, reported and investigated. Risk Management attends daily nursing huddles to promote and proactively respond to questions staff may have.

Inpatient Falls by Category CY20	Q4
Found on floor	12
While ambulating	3
Patient States	2
Slip	1
Grand Total	18

INPATIENT FALLS BY CATEGORY CY20:

We had a decrease of 22% in inpatient falls. There were 2 falls with injury out of a total of 18 falls for the quarter. The level 3 falls resulted in a laceration that required suturing.

OB DELIVERY CY20	Q4
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OB DELIVERY CY20:

HAPIS CY20	Q4
Deep Tissue Injury	7
Grand Total	7

HAPIS CY20:

We had an increase of 57% in deep tissue injuries. Out of the 7 DTIs, 5 were level 3 incidents that required treatment to alleviate injury.

RISK MANAGEMENT QUARTERLY REPORT QUARTER 4

MEDICATION VARIANCES CY20	Q4
Wrong dose	2
Contraindication	2
Prescriber Error	1
Extra Dose	1
Control Drug Discrepancy Investigation	1
Wrong Drug or IV Fluid	1
Missing/Lost Medication	1
Hoarding Medications For Later Use	1
Grand Total	10

MEDICATION VARIANCES CY20:

Control drug discrepancy investigation concluded and the missing tablet was found and returned to pharmacy.

ADR CY20	Q4
Allergy	3
Gastrointestinal	1
Metabolic / Endocrine	1
Dermatological	1
Grand Total	6

ADR CY20:

No significant trends identified.

SURGERY RELATED ISSUES CY20	Q4
Consent Issues	7
Surgical Complication	4
Unplanned Return to OR	4
Surgery Delay	3
Anesthesia Complication	3
Surgical Count	2
Surgery/Procedure Cancelled	1
Retained Foreign Body	1
Extubation/Intubation	1
Grand Total	26

SURGERY RELATED ISSUES CY20:

Out of the 26 incidents, 3 were categorized as level 3 and referred to Quality and CMO for further review.

SECURITY CY20	Q4
Security Presence Requested	102
Code Assist	85
Aggressive behavior	23
Contraband	8
Code Elopement	4
Threat of violence	4
Assault/Battery	3
Verbal Abuse	3
Property Damaged/Missing	3
Break-in	2
Vehicle Accident	1
Trespass	1
Criminal Event	1
Grand Total	240

SECURITY CY20: :

Security department initiated Code Elopement and Code Assist unannounced drills on the nursing units to educate and train staff on de-escalation methods.

RISK MANAGEMENT QUARTERLY REPORT QUARTER 4

SAFETY CY20	Q4
Safety Hazard	13
Code Red	3
Sharps Exposure	2
Code Spill - Chemical	1
Grand Total	19

SAFETY CY20:

There has been a 14% decrease in safety events compared to last quarter.

REGIONAL RISK MANAGEMENT SECTION : (MAY INCLUDE PERFORMANCE IMPROVEMENT INITIATIVES , SERIOUS INCIDENTS, AHCA ANNUAL REPORTABLE EVENTS, CODE 15 REPORTS, AND/OR INTENSE ANALYSIS/RCA's COMPLETED, ETC.)

No AHCA Reportable Annual events for Q4 2020.

No Code 15 Reportable events for Q4 2020.