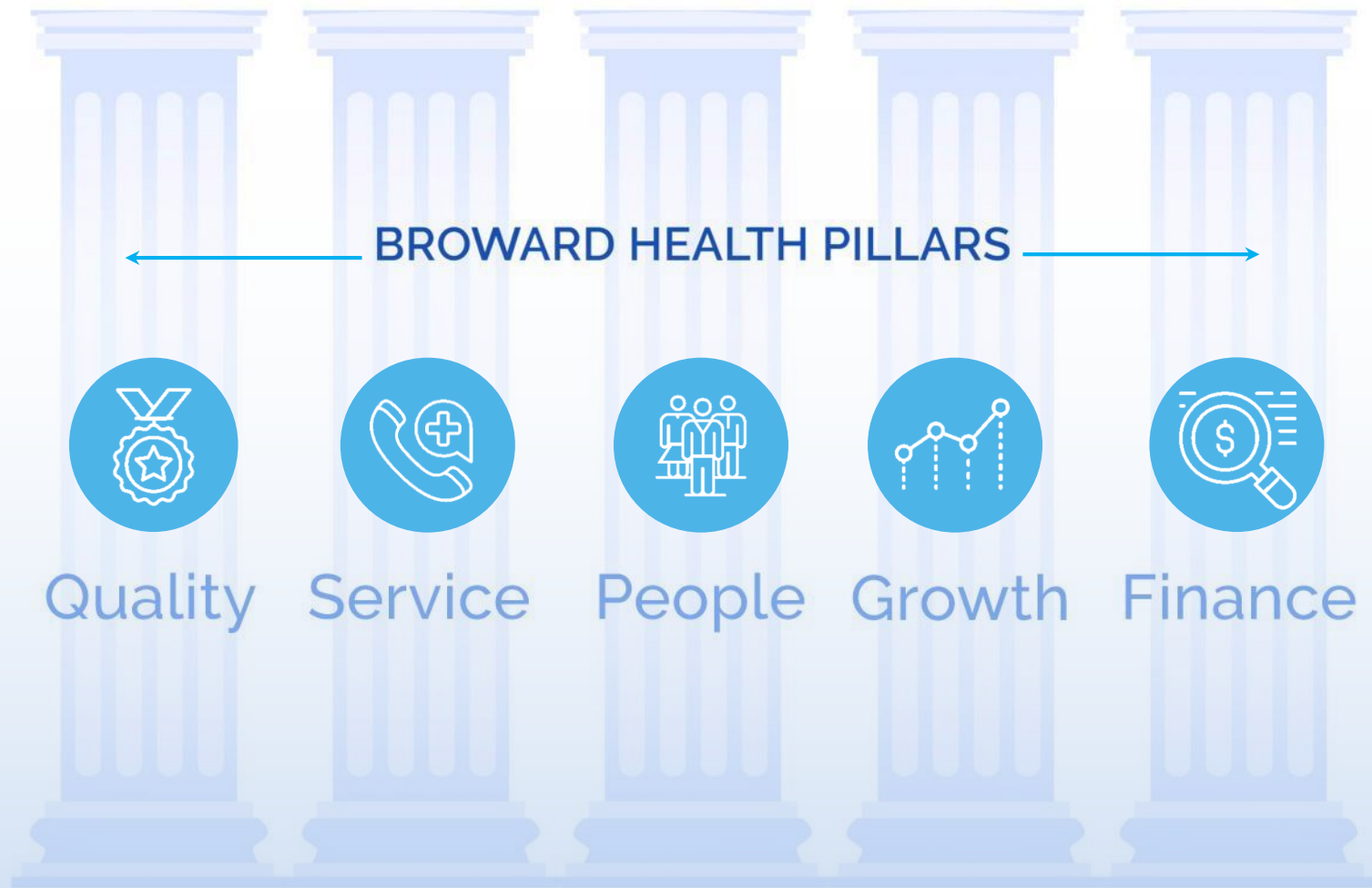


# Board of Commissioners COO Report

March 31, 2021



# FY 2021 Strategic Plan





# Quality

Improve Reporting Profiles for Quality Indicators  
Standardize Processes and Data  
Enhance Clinical Trials and Research  
Improve Coordination of Care

## KEY INITIATIVES

## PROGRESS

### COVID-19 Testing and Vaccinations Through March 26:

- Broward Health has conducted more than 117,000 COVID-19 tests.
  - The system has treated 6,220 admitted COVID-19 patients with a 91% discharge rate
  - Broward Health has administered more than 76,600 vaccine doses to community.
  - More than 67,000 vaccine appointments scheduled for community.
  - Over 5,200 employees received first dose of vaccine and over 4,500 received second dose.
- 
- Culture of Safety survey facilitated by Press Ganey distributed to all employees.
  - Trauma program at BHN reaccredited with no deficiencies.
  - The Joint Commission completed a virtual survey of the stroke program at BHCS.
  - Women's Center at BHCS passed its annual MQSA and DEXA inspections with no deficiencies.



# Service

## KEY INITIATIVES

Enhance Patient Flow  
Enhance Patient Experience  
Expand Community Outreach and Education  
Evaluate and Restructure Key Services  
Compliance and Ethics

## PROGRESS

- Annual Conflict of Interest survey to be distributed April 1.
- Rebranded fleet of vehicles include CHS's outreach bus.
- Partnership with American Heart Association provides cardiac education resources promoting early detection.
- BH sponsored two Gilda's Club events, featuring educational presentations by physicians.
- COVID-19 one-year anniversary commemorated at BHMC honoring lives lost, saved and impacted by the virus.
- Broward Health Foundation's Tribute to Healthcare Heroes virtual event raised \$225k.
- "The Masterful Experience" golf tournament benefitting BHF is sold out.
- BHF's "Restaurant Round Up" program launched on March 18, inviting patrons to donate as a part of their bill.
- Leadership Broward hosted the Spread Smiles & Bee Happy Brigade to promote CDTC's Dental Clinic.
- City of Fort Lauderdale presented CDTC with a proclamation in honor of Children's Dental Month.
- Ongoing community virtual seminars include education on the COVID-19 vaccine and wellness checks.



# People

## KEY INITIATIVES

Enhance Employee Engagement

Performance Management

Drive Physician Engagement

## PROGRESS

- Physicians recognized through systemwide series of events in honor of Doctors' Day.
- Executive Diversity Council partnered with The Beauty Initiative to host a drive for Women's History Month.
- EDC hosted "Black Men in White Coats" film screening and Q&A to raise awareness of decrease of minorities in medicine.
- Kathy Ross, MBA, CHCIO, Chief Information Officer, honored among SFBJ's 2021 Influential Business Women.
- Jean Seaver, RN, MSN, AVP, Dept. of Learning, reelected to Board of Directors of the Nursing Consortium of South Florida.
- Traci Vose, RN, ICU nurse, received officer commission for U.S. Navy Nurse Corps at ceremony at BHMC.
- BHMC staff were featured in an NBC6 segment on local Black healthcare workers tackling racial disparities.
- BHCS hosted a "New RN Graduate Interview Day," resulting in seven nurse hires.
- Teri Dutts, RN, BHCS nurse manager, to be recognized as a "Panthers' Healthcare Hero" at an upcoming Panthers game.
- BHPG onboarded Shaye Moskowitz, MD, neurosurgery; Neil Miransky, DO, Palliative Care; Nicole Gallego, MD, internal med.



# Growth

## KEY INITIATIVES

**Expand Key Services to Meet Community Needs**

**Expand Telehealth Services**

**Restructure ACGME**

## PROGRESS

- First kidney transplant performed at BHMC.
- BHMC performed 22% more robotic procedures than last quarter; most cases since program launch.
- 96 biplane modality procedures completed at BHMC FYTD.
- BHN to virtually welcome PGY-1 emergency medicine residents on Friday.
- Diagnostic cardiac cases at BHCS grew by 82% MoM with 40 cases and PCIs by 25% MoM with 16 cases.
- BHIP working toward Bariatric Center of Excellence.

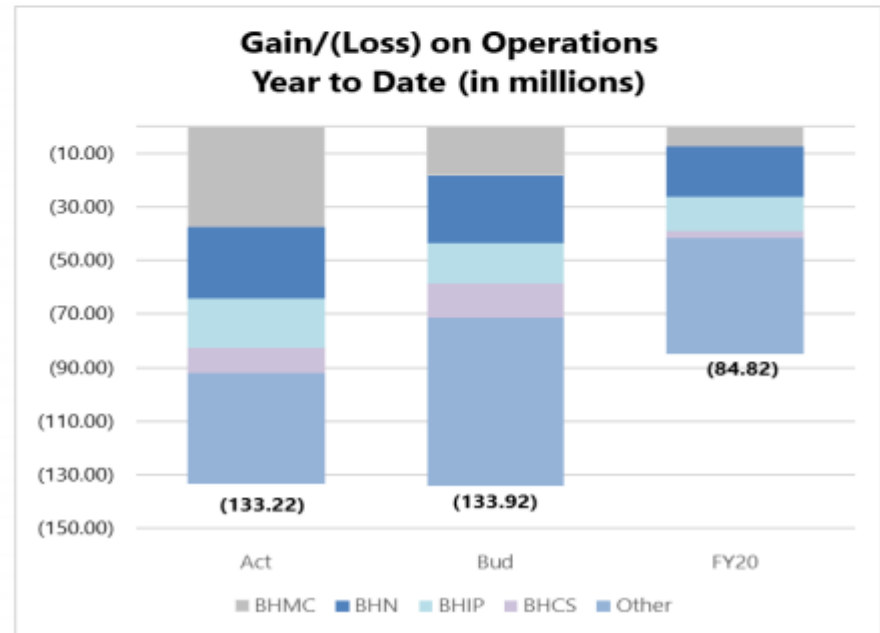
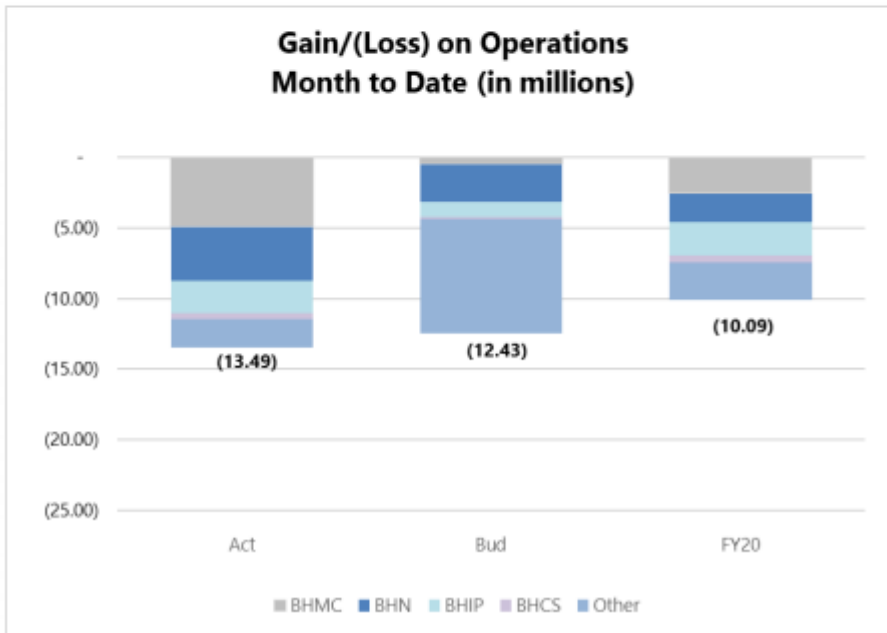


# Broward Health System - Feb FY21

## DRIVERS

- Volumes remain soft compared to PY however, continued positive trajectory in key indicators including Admissions, ERVs, and Surgeries compared to 3mth run rate
- Strong NOR/Case rates favorable due to increased acuity and improved payor mix
- Operating Expenses as a % of NOR unfavorable to budget MTD; drivers include \$743k in cost for Community Vaccination sites; \$1.9M in RN/RT Retention Bonus

## PERFORMANCE



# VIDEO