



Date of Memo: January 09, 2023
Current Meeting: January 19, 2023
Board Meeting: January 26, 2023

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation (IPTC) Board of Directors
THROUGH: President/CEO Inez P. Evans
FROM: Director of Life Safety and Security Mark Emmons
SUBJECT: Consideration and approval of RFP 22-08-456 Transit Security Services

ACTION ITEM A – 8

RECOMMENDATION:

In a manner consistent with IPTC contract award standards, we request that the Board authorize the President/CEO to enter into a three-year contract for an amount not to exceed \$16,757,743, plus two additional, one-year options for an amount not to exceed \$13,218,490 with Nolan Security, LLC. This contract, including the two option years, would be for a total amount not to exceed \$29,976,233 for security and fare inspection services that would expire on February 29, 2028.

BACKGROUND:

In 2012 the IPTC board approved the first security contract that allowed IPTC to deploy off-duty law enforcement officers (LEO) and armed security guards into transit services. Since then, the security services have expanded to include four buildings, Red Line Fare Inspection, and LEO services. The objective of this contract is to provide a notably and visibly professional armed police force efficiently and cost-effectively within the community we serve. This service is designed to assist the organization in maintaining and improving safety throughout the transit system, including bus stops, passenger shelters, on buses, and at IPTC-owned or controlled property.

The program continues to be a success. From January 2018 to December 2022, the officers assigned to IPTC have made 87,056 contacts with operators, performed 19,506 route checks, made 84,541 passenger contacts, and apprehended 130 individuals for criminal offenses while at the same time reducing crime statistics in every category from disturbances to damaged property.

IPTC continues to fund the program from the Operations budget.

DISCUSSION:

The current contract with Nolan Security will expire on February 28, 2023. IPTC has decided not to exercise the last option year due to the number of changes that IPTC has gone through since this current contract started. IPTC has added four new buildings requiring security at two of them. Also, due to the changing market and increase in current wages in the security job market, IPTC felt it would be best to put the work out for bid.

IPTC released RFP 22-08-456 for solicitation on August 18, 2022. The RFP called for a company to bid on the project as a Prime and to find subcontractors to meet XBE requirements (if needed) and to have a large enough pool of employees to cover all required shifts. While many companies downloaded the solicitation, there were only three companies who responded with a proposal. Those companies were Nolan Security, LCC, Watchman Security, and American Guard Services, Inc. American Guard Services, Inc. was found not responsive and responsible and removed from the bid.

After the evaluation committee reviewed the final submissions, it was found that Nolan Security, LLC was the best choice for this project.

This contract would be for three years, with two one-year options for an amount not to exceed \$29,976,233.

ALTERNATIVES:

The Board of Directors could choose not to approve this contract. If this alternative is selected, the implications of this decision are as follows:

- No armed security at any of the IPTC facilities
- No LEO or armed security coverage at the Julia M Carson Transit Center or on routes
- No Fare Inspection or LEO Service on the Red Line Route

FISCAL IMPACT:

This project is funded from the Operating budget.

DBE/XBE DECLARATION:

Nolan Security has committed to an XBE participation of approximately 34%, which is broken down into the following categories:

- WBE – 23%
- MBE – 10%
- VBE – 1%

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action will be reviewed by the Finance Committee on January 19, 2023.