

BHN RISK MANAGEMENT QUARTERLY REPORT QUARTER 1

Occurrence Category CY22	Q1
ADR	5
DELAY	57
FALL	65
HIPAAAPHI	2
INFECTION	11
LAB	8
MEDICATION	60
PATCARE	249
PPID	4
SAFETY	14
SECURITY	250
SKINWOUND	59
SURGERY	17
Total	801

OCURRENCE CATEGORY CY22Q1

Total number of incident reports decreased by 2%. Quarter 1 has a total of 801 incidents compared to 817 in Quarter 4. Security occurrences decreased from 299 to 250 while patient care occurrences decreased from 285 to 249. Medication occurrences increased from 43 to 60 and falls increased from 42 to 65. The overall Near Miss occurrences during Quarter 1 CY 22 is 16, or 2% of overall occurrences. The goal continues to be increased reporting to discern trends in order to implement risk reduction measures.

Inpatient Falls by Category CY22	Q1
Eased to floor by employee	4
Found on floor	32
From Bed	4
From chair	1
Patient States	1
Slip	2
Trip	1
While ambulating	2
Total	47

INPATIENT FALLS BY CATEGORY CY22Q1

Increase in falls from 33 to 47 in Q1, reflecting a 42% increase. No inpatient falls suffered fractures, dislocations, or SDH. Intense Analysis completed for each fall.

HAPIs CY22	Q1
Stage 2	1
DTI	4
Unstageable	6
Total	11

HAPIS CY22Q1

Increase in HAPIs by 57% from 7 in Q4 to 11 in Q1. Two of the unstageable due to equipment. Wound Care RN conducted RCAs on all HAPIs and action plans put into place.

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MEDICATION VARIANCES CY22	Q1
Contraindication	1
CPOE issue	1
Delayed dose	11
Expired Medication	3
Extra Dose	3
Hoarding Medications For Later Use	2
Improper Monitoring	3
Labeling Error	1
legible Order	1
Omitted dose	9
Other	6
Prescriber Error	1
Pyxis Miss Fill	1
Unordered Drug	1
Unsecured Medication	1
Wrong dose	7
Wrong Drug or IV Fluid	4
Wrong frequency or rate	1
Wrong patient	1
Wrong time	2
Total	60

MEDICATION VARIANCES CY22Q1

Medication Variances increased by 40%, from 43 to 60. The Cancer Center began entering more medication variance reports to track and trend. This increase is likely due to increased reporting rather than purely more occurrences. Risk, nursing, and administration collaborate monthly to discuss medication variances, trends, and lessons learned from medication variances. Lessons learned are based on trends or high-risk/frequency items that can be avoided. They are then distributed to staff by various methods such as created into videos produced and starred in by pharmacy staff, emailed to all BHN in CEO newsletter, or played on the tv outside of main hospital elevators. No adverse outcomes. Goal continues to be increased reporting.

ADR CY22	Q1
Allergy	4
Miscellaneous	1
Total	5

ADR CY22Q1

Increase from 1 ADR in Q4 to 5 in Q1. No adverse outcomes.

SURGERY RELATED ISSUES CY22	Q1
Anesthesia Complication	2
Consent Issues	1
Extubation/Intubation	1
Retained Foreign Body	4
Sponge/Needle/Instrument Issues	3
Surgical Count	2
Unplanned Return to OR	4
Total	17

SURGERY RELATED ISSUES CY22Q1

There was a 31% increase from quarter 4 as surgery-related issues went from 13 to 17. One retained foreign body incident was a chest port in which the catheter was "embolized" into the subclavian vein in a patient with "Port Pinch Off Syndrome". Catheter was then retrieved by IR. Second retained foreign body was nasal packing that was surgically removed likely from patient packing own nose during epistaxis. Two additional retained foreign bodies are listed below in the Code 15 section. Surgery Related incidents are referred to quality as deemed appropriated for review.

SECURITY CY22	Q1
Aggressive behavior	6
Assault/Battery	3
Code Assist	112
Code Elopement	21
Contraband	16
Property Damaged/Missing	35
Security Presence Requested	56
Verbal Abuse	1
Total	250

SECURITY CY22Q1

Decrease in Security occurrences from 299 to 250, a 16% decrease. Code Assists stayed stable from 108 in Q4 to 112 in Q1 but Security Presence reduced from 89 in Q4 to 56 in Q1.

SAFETY CY22	Q1
Code Red	6
Safety Hazard	7
Sharps Exposure	1
Total	14

SAFETY CY22Q1

Safety occurrences remained stable from 15 in Q4 to 14 in Q1.

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REGIONAL RISK MANAGEMENT SECTION : (MAY INCLUDE PERFORMANCE IMPROVEMENT INITIATIVES , SERIOUS INCIDENTS, AHCA ANNUAL REPORTABLE EVENTS, CODE 15 REPORTS, AND/OR INTENSE ANALYSIS/RCA's COMPLETED, ETC.)

❖ Code 15 Reported:

- 43 year-old female admitted with abdominal pain. CT abdomen showed large abdominal/pelvic mass exhibiting iatrogenic/man-made features. Patient taken to OR by general surgeon and underwent an exploratory laparotomy, lysis of adhesions, and small bowel resection. A foreign body was found on intra-abdominal wall with dimensions of 45x32x2cm and features consistent with a towel. Patient previously had a hysterectomy in Mexico 7 years prior.
- 32 year-old female presented to ED in sickle cell crisis. A CT Angio revealed a wire in the hepatic vein. Patient taken to IR and removed a fractured guidewire. Upon chart review, wire originated from port placement at BHMC in December 2019.

❖ AHCA Annual Reportable Events

- Unstageable pressure injuries (6)

❖ Process Improvement

- Telemetry monitoring guidelines initiated
- Visitor restriction documentation reinforced with decision tree created