

RISK MANAGEMENT QUARTERLY REPORT QUARTER 3

Occurrence Category CY20	Q3	%
SECURITY	276	36.90%
PATCARE	197	26.34%
SKINWOUND	61	8.16%
MEDICATION	52	6.95%
FALL	61	8.16%
DELAY	39	5.21%
SAFETY	18	2.41%
LAB	16	2.14%
INFECTION	10	1.34%
SURGERY	8	1.07%
HIPAAAPHI	7	0.94%
PPID	3	0.40%
ADR	0	0.00%
PATRIGHT	0	0.00%
Grand Total	748	100.00%

OCCURRENCE CATEGORY CY21:

Total number of incident reports decrease by 12% Quarter 2 had a total of 852 to 748 in quarter 3. The Patient Care occurrences decreased from 265 to 196 reports and Security events decreased from 315 in Q2 to 276 in Q3. No identified trends. The overall Near Miss Occurrences during the 3rd Quarter CY 21 were 28, or 4% of overall occurrences. The goal continues to be increased reporting to discern trends in order to implement risk reduction measures. Risk Management attends nursing huddles to promote patient safety and proactively respond to questions staff may have.

Inpatient Falls by Category CY21	Q3
Found on Floor	24
From Bed	6
From Chair	4
While Ambulating	4
Eased to Floor by Employee	2
Eased to Floor by Non Employee	1
From Bedside Commode	1
From equipment, i.e stretcher, table, etc.	1
From Toilet	1
Total	44

INPATIENT FALLS BY CATEGORY CY21:

Increase in falls from 41 to 44 in Q3, reflecting a 7% increase. Decrease in eased to floor by employee from 9 to 2. There was 3 inpatient falls with injury. All patient falls are discussed daily during the morning huddle. We had 3 Level 3 falls in Q3. 1 - Patient fell while washing hands in bathroom . 2 - Patient refused to be assisted with gait belt and fell from bed. 3 - Patient fell while attempting to get back on bed. Intense Analysis completed. Unit created action plan to avoid future occurrence. No level 4 falls in Q3.

HAPIs CY21	Q3
Unstageable	2
Stage 3	1
DTI	1
Total	4

HAPIS CY21:

4 HAPIs compared to 2 HAPIs in quarter 2. No identified trends. Nurse Manager performs intense analysis per HAPI.

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MEDICATION VARIANCES CY21	Q3
Omitted dose	8
Extra Dose	6
Wrong Dose	6
Improper Monitoring	5
Other	5
Wrong Frequency or Rate	4
Delayed Dose	3
Expired Medication	2
Pyxis Miss Fill	2
Reconciliation	2
Wrong Time	2
Contraindication	1
CPOE Issue	1
Hoarding Medications For Later Use	1
Missing/Lost Medication	1
Self-Medicating	1
Wrong Concentration	1
Wrong Dosage form	1
Total	52

MEDICATION VARIANCES CY21:

Slight increase in medication variances by 4%, from 50 to 52. Risk, nursing, and administration collaborate monthly to discuss medication variances, trends, and lessons learned from medication variances. Lessons learned are based on trends or high-risk/frequency items that can be avoided. They are then distributed to staff by various methods such as created into videos produced and starred in by pharmacy staff, emailed to all BHN in CEO newsletter, or played on the tv outside of main hospital elevators. Lessons learned discussed in Risk Management section at the bottom of this report. Lessons learned and opportunities are also reviewed in Patient Care Key Group by pharmacy manager. No adverse outcomes. Goal continues to be increased reporting.

ADR CY21	Q3
Allergy	0
Cardiopulmonary	0
Miscellaneous	0
Total	0

ADR CY21: No adverse drug reactions were reported for quarter 3.

SURGERY RELATED ISSUES CY21	Q3
Extubation/Intubation	2
Surgical Complication	2
Anesthesia Complication	1
Consent Issues	1
Surgery Delay	1
Surgery/Procedure Cancelled	1
Total	8

SURGERY RELATED ISSUES CY21:

8 Surgical-related issues in Q3 compared with 18 in Q2, a 55% decrease. Cancelled surgeries decreased from 5 to 1 in Q3. Surgical complications and surgery delays remained the same at 1 and 1, respectively. Two level 3 surgery incidents for Q3. 1 - Patient had an atrial block with ventricular standstill after being induced for anesthesia. 2 - Patient desaturated while getting a gastroscopy. Surgery related cases are referred to Quality as deemed appropriate.

SECURITY CY21	Q3
Code Assist	148
Security Presence Requested	51
Property Damaged/Missing	29
Assault/Battery	11
Contraband	11
Aggressive behavior	7
Code Elopement	7
Elopement - Voluntary Admit	3
Smoking Issues	2
Threat of violence	2
Vehicle Accident	2
Verbal Abuse	2
Criminal Event	1
Total	276

SECURITY CY21:

Decrease in security occurrences from 315 in Q2 to 276 in Q3, reflecting a 12% decrease. Code Assists increased from 126 in Q2 to 148 in Q3, reflecting a 17% increase. Security Presence Requested decreased from 76 to 51. Assault/battery increased from 7 to 11.

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SAFETY CY21	Q3
Safety Hazard	8
False Alarm	4
Code Red	2
Sharps Exposure	2
Biohazard Exposure	1
Elevator Entrapment	1
Total	18

SAFETY CY21:

Increase in safety occurrences from 13 Q2 to 18 in Q3 which indicates a 38% increase. Decrease sharps exposures from 4 and 2.

REGIONAL RISK MANAGEMENT SECTION : (MAY INCLUDE PERFORMANCE IMPROVEMENT INITIATIVES , SERIOUS INCIDENTS, AHCA ANNUAL REPORTABLE EVENTS, CODE 15 REPORTS, AND/OR INTENSE ANALYSIS/RCA'S COMPLETED, ETC.)

❖ **No Code 15 reports**

❖ **Medication Variance Lessons Learned**

- Check if a vancomycin trough is needed before hanging the dose. Look for a lab order and/or a conditional order.
- Add-a-vial and Add-vantage bags (with blue/white adaptors) have a small sticker with shortened dating after being removed from their overwrap for Pyxis. Please verify the bag is not expired prior to use.
- Managers to document follow up in HAS prior to Rx Variances meeting to improve efficiency.
- Ensure CCA pump settings match the order, the protocol and MAR documentation.
- Ensure patients are swallowing medication prior to leaving the room.
- Managers to submit findings prior to med variance meeting so follow up readily available in HAS report.

❖ **AHCA Annual Reportable Events (6)**

- Unstageable pressure injuries (2)
- Stage 3 pressure injury (1)
- Falls with fracture (3)

❖ **Intense Analyses Completed**

- Hypoxia With Application of Bipap Disconnected From Oxygen
- Safe Medication Practices- Medications given by appropriate providers on targeted areas