

Federally Qualified Health Center Implementation Update Ambulatory Services Division

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Community Health Services



Background and Rationale

The Broward Health Board of Commissioners approved the transitioning of Community Health Services health centers to a Federally Qualified Health Center (FQHC) on August October 27, 2021. The approval followed a FQHC Feasibility Assessment Report (March 2020) that examined program compliance findings and financial Opportunities from conversions to a FQHC. These areas included:

1. Board Compliance
 - a) Board Size
 - b) Composition
 - c) Board Waiver (since 2017)

2. Financial Opportunities
 - a) Increased Collections by \$2.5 M (based on volume and new rates)
 - b) AHCA assignment of a Prospective Payment System (PPS) Rate of \$152 per visit
 - c) Medicare PPS Rate of \$173.50
 - d) Increase Medicare Annual Wellness Visit (up from \$180.09 to \$210.85)
 - e) 340B Drug Pricing in all health center locations

FQHC Implementation

Development of Corporate Documentation

- Engage outside legal firm to develop Co-Applicant Agreement
- FQHC Bylaws Drafted
- Articles of Incorporation filed with the Department of State (October 13, 2021)

Recruitment and Selection of FQHC Co-Applicant Board

- Senior Leadership reviewed and vetted initial candidates (both Community and Patients)
- All FQHC Co-Applicant Board Members were interviewed
- Background Screenings were conducted by Human Resources

FQHC Co-Applicant Board Oversight

- First Meeting of FQHC Board Convened October 28, 2022
- Overview of Broward Health and Community Health Services provided
- Review of Health Center Program Manual provided
- FQHC Co-Applicant Board Roles and Responsibilities reviewed and acknowledged
- Board Officers elected, Terms established, Calendar of Meetings Dates developed (Noticed and In the Sunshine), etc.
- Project Director presented to FQHC Co-Applicant Board and accepted
- Co-Applicant Agreement reviewed and approved

FQHC Implementation

FQHC Co-Applicant Board Development

- BH Learning and Development facilitating Board Development
- The FQHC Co-Applicant Board has developed its Purpose, Mission and Vision Statements
- Development of Three (3) Strategic Plan

Data and Billing

- Staff working with IT on automation of UDS Tables for data collection, validation and reporting
- Federally Qualified Health Center Billing Services Request for Proposals (Bid # 2021-0036) released by BH's Purchasing Department on August 9, 2021
 - PhyCare Solutions, Inc. contracted to develop and implement a comprehensive and compliant FQHC Billing system.
 - The initial engagement includes set-up, billing, staff recruitment and development of standard operating procedures and other technical assistance.
 - After implementation, Billing will later be transitioned to the Ambulatory Services' Physician Billing and Coding Office.

Marketing and Branding

- StarMark advertising engaged for creation of new name and logo
- Brickell IP Group retained for trained for trademarking

FQHC Compliance and Oversight

FQHC Maintains Compliance and Oversight at Multiple Levels

The Health Care for the Homeless (PHS 330h) Grant Application is submitted by Broward Health with the systems' CEO as the Authorized Official

The Notice of Grant Award (Grantor's communication tool) is received by the system's CEO, Project Director and BH's Grants Director.

- In addition to funding information, the Notice of Grant Award including any fiscal and/or program conditions imposed, notice of site visits, etc. The removal of findings are also communicated through the Notice of Grant Award
- The most recent HCH Notice of Grant Award (January 1, 2022) included Program Specific Conditions related to Governance (Board Authority, Required Authorities and Responsibilities and Board Composition). A narrative discussion was included in the Grant Application on how each would be addressed via the Co-Applicant Board. Each were successfully removed.
- Site Visit Reports and findings if any, are released to parties identified in the Notice of Grant Award

FQHC Compliance and Oversight

Monthly Fiscal and Program Meetings have been established

- CHS Grants Meeting held (CHS Leadership, Grants Department Team and Grants Accounting)
- Bi-weekly HCH Action Meeting (CHS Leadership and Grants Department Team)

Reporting to Co-Applicant Board on Monthly/Quarterly Basis (Project Director, CFO and Quality Manger)

Process for Mock HRSA Operational Site Visit (OSV) being developed. OSV's are held every three (3) years

- The Mock OSV will be led by a outside consultant within the next 6-9 months and every 2 years thereafter.



Questions and Answers

