

Broward Health Total System

TARGET POINTS	PILLAR	KPI	Definition	Threshold	Achievement	Full Eligible Points	Threshold Points	Achievement Points	Full Eligible Points
20	QUALITY	Total System NHSN Incidents	Summation of CLABSI, CAUTI, & CDIFF Incidents	<=120	<=108	<=96	7	13	20
10	SERVICE	Total System Willingness to Recommend	Based on satisfaction survey, Target based on FYTD through March improvements	>=84	>=85	>=86	3	7	10
20	PEOPLE	Total System Turnover	Improvement over CY22 through April Performance	<=21%	<=20%	<=19%	7	13	20
20	GROWTH	Total System % achieved of Budgeted Volume Target	Hospitals based on Total Hospitalizations Ambulatory based on Total OP Visits excluding Gold Coast (Total System based on 20% of each regions achievement)	>=95%	>=97.5%	>=100%	7	13	20
30	FINANCE	Total System Gain or Loss on operations	Based on FY23 performance vs. approved budget	N/A	N/A	Budget	-	-	30